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As the number of people with a disability increases, the need for accessible information and communication technology (ICT) increases. The purpose of this study was to determine the needs of people with a disability for accessible ICT. The study was conducted in the United States and the results are presented in this paper.

2. Methodology

2.1. Subjects

The subjects were 10 people with a disability who were recruited from a local disability services center. The subjects were 5 men and 5 women, ranging in age from 20 to 65 years. The subjects had a variety of disabilities, including visual impairment, hearing impairment, physical disability, and mental disability.

The subjects were interviewed about their needs for accessible ICT. The interviews were conducted in a private setting and lasted approximately 30 minutes. The interviews were audio taped and the subjects were given the opportunity to review and correct their responses.

The subjects were given a list of ICT products and asked to indicate their interest in each product. The list included: computer, internet, e-mail, word processing, spreadsheets, databases, and web browsing. The subjects were also asked to indicate their interest in each product if it were accessible to people with a disability.

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